



Festive Period Opening Hours

The Dundee bureau's generalist advice service will remain open to the public up to and including **Wednesday 22nd December**. We will reopen on **Thursday 6th January**.

For food provision information, please see the separate poster underneath

National Helplines Opening Hours

Online information is available 24 hours a day, 7 days a week at citizensadvice.org.uk/scotland

Name	What support can it help with?	Helpline Number	Festive Opening Times	
Money Talk Team	Advice on maximising your income. Can help check what benefits you are entitled to, and save money on utility bills.	0800 085 7145	Mon 20/12/21	0800-1800
			Tue 21/12/21	0800-1800
			Wed 22/12/21	0800-1800
			Thu 23/12/21	0800-1800
			Fri 24/12/21	0800-1700
			Mon 27/12/21	CLOSED
			Tue 28/12/21	CLOSED
			Wed 29/12/21	0800-1800
			Thu 30/12/21	0800-1800
			Fri 31/12/21	0800-1700
			Mon 03/01/21	CLOSED
			Tue 04/01/21	CLOSED
			Wed 05/01/21	0800-1800

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			<p>Mon 20/12/21 0800-1800</p> <p>Tue 21/12/21 0800-1800</p> <p>Wed 22/12/21 0800-1800</p> <p>Thu 23/12/21 0800-1800</p> <p>Fri 24/12/21 0800-1700</p>
Help To Claim	If you need help making a new claim for Universal Credit	0800 023 2581	<p>Mon 27/12/21 CLOSED</p> <p>Tue 28/12/21 CLOSED</p> <p>Wed 29/12/21 0800-1800</p> <p>Thu 30/12/21 0800-1800</p> <p>Fri 31/12/21 0800-1700</p> <p>Mon 03/01/21 CLOSED</p> <p>Tue 04/01/21 CLOSED</p> <p>Wed 05/01/21 0800-1800</p>
Patient Advice and Support Service (PASS)	Provides advice and support to patients, their carers and families in their dealings with the NHS	0800 917 2127	Closed from noon on 24 Dec until 9am on 5 Jan
EU Citizens Support Service	Supports people who need help applying to the EU Settlement Scheme	0800 916 9847	Closed from noon on 22 Dec until 9am on 5 Jan
Pension Wise	Free and impartial government service that helps you understand the options for your defined contribution pension pot	0800 138 3944	<p>Closed from 2pm on 24 Dec to 8am on 29 Dec</p> <p>Closed again from 2pm on 31 Dec to 8am on 4 Jan</p>
Scams Action	Support for anyone affected by online scams	0808 250 5050	Closed from 20 Dec until 9am on 5 Jan

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